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DATA SHEET

Yeastar P-Series Cloud : Private Edition

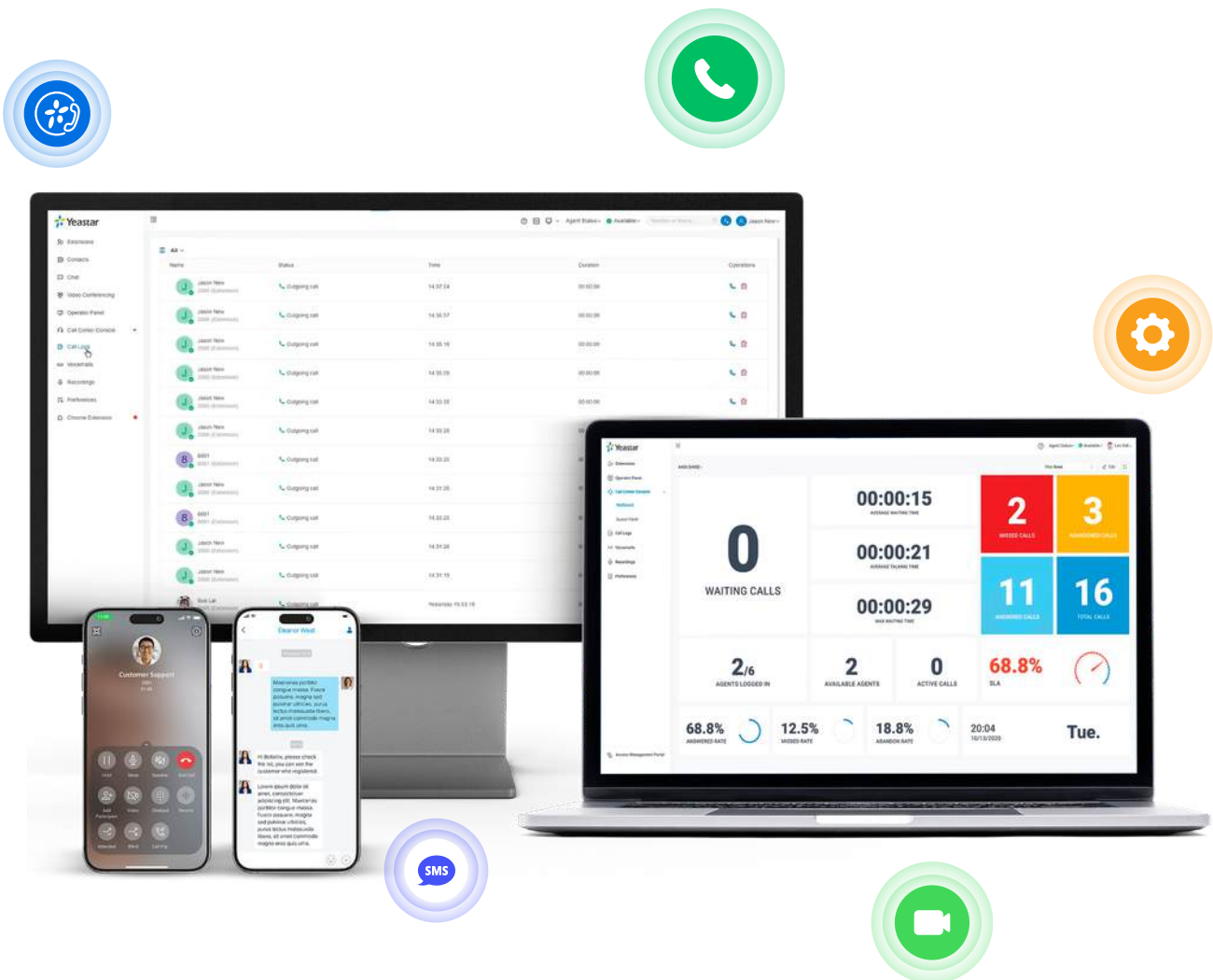
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Yeastar P-Series Cloud : Private Edition

The Yeastar P-Series is a premier software solution for Cloud PBX and Unified Communications (UC). It integrates voice, video, applications, and collaboration tools into a single, seamless platform.

We deliver this service via the **AWS Bangkok Region**, ensuring exceptionally low latency and high stability for users within Thailand and Southeast Asia.



Subscription plans

Deployment Mode	Enterprise plan Remote working, call center & CRM integration	Ultimate plan Everything in Enterprise + video, AD, disaster recovery
Call center / Queue Panel	✓	✓
Remote Access Service	✓	✓
Instant Messaging	✓	✓
CRM Integration	✓	✓
Helpdesk Integration	✓	✓
Remote SIP Service	✓	✓
Hotel Module	✓	✓
Remote Archiving	✓	✓
Database Contacts Sync	✓	✓
Microsoft 365 Integration	✓	✓
Google SSO Integration	✓	✓
Call Timeline	✓	✓
Voicemail Annoucement	✓	✓
AI Receptionist (add-on)	✓	✓
Video Conferencing & Video Call		✓
Active Directory (SSO)		✓
Hot Standby / Disaster Recovery		✓
Microsoft Azure AD Integration		✓
Call Transcription (add-on)		✓
Operator Panel		✓

Key features — all plans

Telephony & call management

- ▶ IVR / Auto Attendant (multi-level)
- ▶ Intelligent call routing & time conditions
- ▶ Call recording (local + external storage)
- ▶ Voicemail-to-email
- ▶ Ring groups, hunt groups, paging
- ▶ HD calling (G.711, G.722, Opus)
- ▶ SIP trunk / PSTN gateway support
- ▶ DECT & IP phone auto-provisioning

UC & collaboration

- ▶ Linkus UC Clients (desktop, mobile, web)
- ▶ Operator Panel (drag-and-drop dispatch)
- ▶ Team Chat (1:1 & group, file sharing)
- ▶ Queue Panel + real-time metrics
- ▶ Wallboard & performance monitoring
- ▶ Video conferencing & video calls
- ▶ Outbound call center + auto dialer
- ▶ WhatsApp / Teams / SMS integration

Security & Network

- 1** TLS + SRTP encryption (signaling & media)
- 2** Two-factor authentication (2FA)
- 3** IP allowlist / blocklist + auto IP defense
- 4** Restricted country access
- 5** SBC (Session Border Controller) built-in
- 6** SSH access (root & support accounts)



Unified Endpoints & Collaboration

Mobile, Desktop, and IP Phone Support

Stay connected from any device, anywhere. Our platform provides a consistent user experience across.

Mobile App

Full PBX functionality on your smartphone (iOS & Android).

Desktop Client

Integrated softphone for Windows and macOS, featuring click-to-dial and presence status.

IP Phone Compatibility

Seamless provisioning for industry-standard hardware (Yealink, Fanvil, Cisco, etc.), allowing you to maintain a professional desk-phone setup.



Video Conferencing

Host high-definition virtual meetings directly through the UC platform.

Integrated Collaboration

No need for third-party subscriptions.

Feature-Rich

Includes screen sharing, team chat, and meeting recording to enhance remote teamwork.

Powerful Add-Ons

We offer specialized integrations to streamline your specific business workflows.

PMS Integration (Property Management System)

Ideal for the hospitality industry, this allows the PBX to sync with your hotel management software to automate check-in/check-out status, wake-up calls, and guest billing.



Auto Dialer

Increase your team's efficiency with automated outbound dialing. Perfect for telemarketing or notification campaigns, ensuring your agents spend more time talking and less time dialing.

Setup & Support

We provide a **comprehensive turnkey solution**, managing everything from initial configuration to full-service ongoing support. Our team handles the end-to-end deployment, ensuring your system is optimized and ready for immediate use without the hassle of manual setup.



Backup & Disaster Recovery



We ensure your business continuity through robust **Backup and Disaster Recovery** protocols. By leveraging the multi-zone infrastructure of **AWS Bangkok**, we implement automated daily backups and rapid failover strategies. This guarantees that your communication data remains secure and your services stay online, even in the event of an unforeseen system failure.

Licensing

Our licensing model is based on **Simultaneous Calls (SC)** and the number of **Devices**. This flexible structure provides an affordable, enterprise-grade communication solution tailored for medium-sized businesses and large-scale enterprises alike.

SC	Extensions
16	160
24	240
32	320
48	480
64	640
96	960
128	1280
192	1920



Website : www.calloncloud.io

Call Center : 02-028-7722

Line OA : @calloncloud

Email : sales@calloncloud.io